

# Aluminum Soffit, Fascia and Accessories including Trim Coil, Rainware and Flashing

Covering these color collections – Soffit and Fascia Collection, Rainware Collection, Flashing Collection

## LIMITED LIFETIME WARRANTY

Including 25-Year Limited Chalk and Color Change Protection

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### Warranty Coverage

Klauer Manufacturing Company (“Klauer Manufacturing”) Aluminum products painted with the Soffit and Fascia, Rainware and Flashing Color Collections, subject to the limitations and conditions set forth below, are warranted by Klauer Manufacturing, 1185 Roosevelt Ext., PO Box 59, Dubuque, IA 52004, to registered Owner(s) of the property on which the warranted products are installed whose property is located within the Continental United States, that if due to manufacturing defects Aluminum Soffit, Fascia and Accessories, Aluminum Trim Coil, Aluminum Rainware and Accessories and Aluminum Flashing (hereinafter referred to as the “Product”) applied to the premises owned by the Owner cracks, chips, blisters, flakes or peels during normal weathering, Klauer Manufacturing will, upon notification and verification of the defects, either repair, replace or refund the defective Product in accordance with the terms and conditions of this Warranty for as long as the original property Owner(s) is living and is the Owner(s) of the property to which the Product was applied. In the event there is more than one (1) original property Owner(s), the Warranty will remain in effect as long as one (1) of the original property Owner(s) is living and owns an interest in the property to which the product was applied.

Because this Warranty was created to cover the Product of individual property Owner(s) for the property Owner's lifetime (human beings), this Warranty, except as set forth below, does not cover Product applied to property owned in whole or in part by corporations, governmental entities or agencies, religious organizations, trusts, condominium or corporate housing arrangements, intangible legal entities or any other entity or organization capable of an infinite life. For such intangible entities capable of an infinite life, the duration of the Warranty provided hereunder is fifty (50) years from the date of installation of the Product.

Klauer Manufacturing further warrants that its Products, after removal of foreign surface deposits, will not fade or change color in excess of five (5) Delta E Units for a period of twenty-five (25) years from the date of original installation as measured using the procedure of ASTM D-2244, comparing an unexposed panel to the exposed panel after removal of dirt and chalk.

Additionally, Klauer Manufacturing warrants that its Products will not chalk in excess of ASTM D-4214 rating of eight (8) for a period of twenty-five (25) years from the date of original installation. All warranties are subject to the conditions, remedies, limitations and legal rights stated in this certificate.

### Limitations and Exceptions

Klauer Manufacturing does not warrant against and shall not be liable for any damage to the Product when due to any of the following causes: faulty or improper installation or application of the Product; use of accessories other than genuine Klauer Manufacturing accessories; settlement, shrinkage, distortion, warping, failure or cracking of the wall or materials to which the Product is applied; earthquake, hail, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice or weather of a catastrophic nature as defined by the United States Weather Bureau; exposure to corrosive atmospheres such as those contaminated with salt or salt spray, acid rain, harmful chemicals or vapors; surface discoloration due to air pollution, direct contact with chemically incompatible conditions, normal weathering of surface, fumes or vapors directly applied to the Product or in the atmosphere; lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder or negligence in or failure to provide reasonable and necessary maintenance of the Product to prevent an accumulation of surface dirt, staining or mildew. (Please see care and maintenance instructions.)

“Normal weathering” is defined as the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to chalk, fade or become soiled or stained. The degree to which normal weathering occurs depends on air quality, the building's location and other local conditions over which Klauer Manufacturing has no control.

Due to normal weathering, Products repaired, replaced or refinished during the Warranty period may differ in gloss and color from Products that were originally installed, if any such Products remain on the property. Klauer Manufacturing, in repairing, replacing or refinating a defective or damaged Product, will attempt to match the existing Product within the limits of its existing normal Product line, but will not be responsible (except to the extent provided in the separate Limited Warranty against excessive fading) to repair, replace or refinish a Product which is not defective in order to match the gloss and color of the remaining Product.

This Warranty is not applicable to motor, modular, mobile or other transportable structures.

### Mandatory Registration

The obligations of Klauer Manufacturing under this Limited Warranty shall become effective only if the original property Owner(s) fully and accurately completes, signs and mails the attached registration card, by certified mail, to Warranty Registration Dept., Klauer Manufacturing Company, 1185 Roosevelt Ext., PO Box 59, Dubuque, IA 52004, or through the Online Warranty Registration link at [www.klauer.com](http://www.klauer.com), within thirty (30) days of the completed installation. If the Warranty is not timely registered, then Klauer Manufacturing shall have no obligation under this Limited Warranty.

### Claim Notification

The Owner must present their claim in writing, within ninety (90) days of discovering the claimed defect, by certified mail, to Warranty Claims Dept., Klauer Manufacturing Company, 1185 Roosevelt Ext., PO Box 59, Dubuque, IA 52004, if the Owner feels the Product is defective or has any other claim under warranty. The written notification must show the Owner(s) name, address, a brief description of the Product and the defect thereof, the name of the installer and the date of installation.

Do not begin any repairs prior to writing Klauer Manufacturing and receiving its written permission to do so. Some methods of remedy may ruin the Product, making it impossible for Klauer Manufacturing to repair. Further, Klauer Manufacturing must have a reasonable opportunity to inspect the Product

for defects before repairs are approved.

Upon receipt of notification, Klauer Manufacturing shall have the right to inspect the Product on the Owner's premises to verify that the Products have failed under the terms of this Warranty. Such inspection will be undertaken as soon as practicable after receipt of notice. After its inspection, Klauer Manufacturing will notify the Owner whether the claim has been accepted, and if so, the manner in which it intends to remedy the defect.

### Conditions

Klauer Manufacturing reserves the right to discontinue or make changes in its Product. If your Product is not available and Klauer Manufacturing decides to replace the defective Product, Klauer Manufacturing shall have the right to substitute Product which it considers of equal quality or price. All warranty claims shall be settled between you and Klauer Manufacturing, but Klauer Manufacturing may direct and pay a company, dealer, contractor, applicator or distributor to perform any remedy under this Warranty on Klauer Manufacturing's behalf.

### Remedies

If your Klauer Product shows manufacturing defects within the first three (3) years from the date of installation, Klauer Manufacturing, at its option, will either repair, refinish, replace or refund the defective Product at no cost as defined below to the original Owner. In such event, Klauer Manufacturing shall assume the cost of materials only.

#### (a) \$100 payment

After the first three (3) years from the date of installation, Klauer Manufacturing will assume the cost of material for any authorized warranted work upon Klauer Manufacturing's receipt of a \$100 payment\* from the property Owner for each incident under this Warranty.

#### (b) Limitation of Klauer Manufacturing's liability for each claim

Klauer Manufacturing's total liability for a claim under this Warranty shall be limited to, and in no event exceed, the original total purchase price, excluding labor and taxes, of the installed Product. Any costs and expenses beyond Klauer Manufacturing's liability under the terms of this Warranty shall be paid to Klauer Manufacturing or otherwise paid by the Owner(s) prior to Klauer Manufacturing's commencing warranty work on any claim which exceeds Klauer Manufacturing's total liability.

If Klauer Manufacturing is unable to provide replacement, and repair or refinishing is not commercially practical or cannot be made within a reasonable time period, Klauer Manufacturing shall have the right to elect to refund to the Owner the remaining portion of the initial installed cost of the Product found to be defective, in accordance with the terms and conditions as stated in this certificate.

If the Owner is not satisfied with the response to the claim, or there is a problem with the warranty service or performance, the Owner may pursue specific legal remedies. This Warranty gives the Owner specific legal rights; the Owner may also have other rights which vary from state to state.

### Exclusions and Limitations

Klauer Manufacturing is giving you an express lifetime limited warranty under the provisions of the Magnuson-Moss Federal Warranty Act. KLAUER MANUFACTURING SHALL NOT BE RESPONSIBLE TO THE OWNER FOR CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES RESULTING FROM BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY OF THE PRODUCT. Some states do not allow this exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the Owner. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL IMPLIED WARRANTIES OR OTHER WARRANTIES NOT SET FORTH EXPRESSLY HEREIN ARE DISCLAIMED TO THE FULL EXTENT DISCLAIMER IS PERMITTED BY LAW. IN ANY EVENT, ANY IMPLIED WARRANTY THAT MAY ARISE BY LAW AND IS NOT DISCLAIMABLE IS LIMITED IN DURATION TO THE TERM HEREIN. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to the Owner.

Your exclusive remedy shall be refinishing, repair, replacement or refund solely at Klauer Manufacturing's option, only on the terms stated in this certificate.

This writing contains the entire agreement between Klauer Manufacturing, manufacturer of the Product, and the Owner, and the Warranty expressed herein excludes and is in lieu of all other express warranties, whether made by a franchisee, salesperson, employee, dealer, contractor, applicator, distributor, agent or other persons or entities.

### Transfer of Warranty

This Warranty is transferable once by the original property Owner(s) to the immediately subsequent owner of the property to which the Product was applied, upon payment of a \$100 transfer fee, provided that the original property Owner (or subsequent registered transferee) sends, by certified mail, to Warranty Transfer Dept., Klauer Manufacturing Company, 1185 Roosevelt Ext., PO Box 59, Dubuque, IA 52004, a certification of the transfer signed by the original property Owner and the new owner along with the \$100 transfer fee within thirty (30) days following transfer of the title to the property. Upon transfer, all warranty periods, except chalk and color change, shall be prorated and limited in duration to fifty (50) years from the date of the installation of the product as indicated in the warranty transfer schedule. Chalk and color change warranties shall be prorated as shown on the warranty transfer schedule, but limited to the time of twenty-five (25) years as indicated under Warranty Coverage. This section does not apply to entities capable of infinite life.



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### Warranty Obligations Upon Transfer of Warranty\*

Upon proper transfer, this Warranty shall be limited to fifty (50) years from the date of original installation. During this period, Klauer Manufacturing will be responsible for 100% of costs\*\* for the first five (5) years from the date of original installation, 75% of costs in years 6–10 and 50% of costs thereafter.

Should remedy from manufacturing defects be necessary under the terms of this prorated transferable Warranty, Klauer Manufacturing reserves the right to require Owners to pay their prorated portion of refinishing, repair or replacement costs in advance.

\* Subject to payment of \$100 service charge per incident for claims made from the 4th year through end of applicable warranty period.

\*\* Costs, for the purposes of basic warranty coverage, are defined as the labor and material costs to repair and replace defective siding.

### Care and Maintenance Instructions

Klauer Manufacturing Company ("Klauer Manufacturing") is a national leader in premium sheet metal building products that manufactures and sells exterior building products. Klauer Manufacturing is proud to say that all its products are manufactured in the U.S.A.

Imaginative design, innovative manufacturing processes and extensive quality control produce clearly superior products. The finishes on our Aluminum Soffit and Accessories, Aluminum Rainware and Accessories, Trim Coil and Flashing are some of the most durable and beautiful available. They require only minimal maintenance. Our design specialists work with color consultants and engineers to ensure our building products are as visually appealing as they are well made. From the drawing board to the loading dock, quality control is given top priority. Most importantly, we care about your satisfaction...today and years after you've owned and enjoyed any of our Klauer Manufacturing Exterior Building Products. There isn't a more trustworthy name in home improvement than Klauer Manufacturing Company!

### How to Clean

The Product's finish is recognized as a reliable and durable coating, but as with any exterior surface, dirt and mildew may collect on it. Where conditions of soiling do occur, the following instructions will enable you to care for the finish on your Product.

For surface dirt, an occasional washdown with a garden hose and a soft bristle brush is recommended. In moderately dirty atmospheres, wash in the same manner, but replace clear water with a normal solution of water and normal household detergent.

In heavy industrial atmospheres, use ordinary nonabrasive household detergents, such as 1/3 cup detergent (Tide®, for example) and 2/3 cup trisodium phosphate (Soilex™ or Spic and Span®) mixed in a gallon of water. Follow the cleaning instructions above and manufacturer's direction. For mildew accumulation, which can occur on surfaces of all types (normally appearing as black spots), remove by using the cleaning method for moderately dirty atmospheres and basic solution of the following ingredients:

- a. 1/3 cup detergent (Tide)
- b. 2/3 cup trisodium phosphate (Soilex)
- c. 1 quart sodium hypochloride 5% solution (Clorox®, for example)
- d. 3 quarts of water

CAUTION: STRONGER CONCENTRATIONS OF CLEANERS MAY CAUSE DAMAGE TO THE FINISH. IMMEDIATELY AFTER WASHING WITH DETERGENT OR OTHER CLEANERS, RINSE ALL SURFACES THOROUGHLY WITH A GARDEN HOSE. AVOID VIGOROUS RUBBING, WHICH MAY CAUSE UNDESIRABLE GLOSS AREAS OF THE FINISH. AVOID SKIN AND EYE CONTACT. IN ALL CASES, FOLLOW MANUFACTURER'S INSTRUCTIONS FOR USE OF CLEANING COMPOUNDS AND SOLUTIONS.

NOTE: Klauer Manufacturing's Product has been designed and manufactured to perform best when installed by qualified installers.

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## APPLICATION FOR WARRANTY REGISTRATION

### Klauer Classic™ Aluminum Trim Products (Soffit, Rainware and Trim Coil)



Original Owner(s) Name

Street Address

City, State, Zip Code

Email

Signature of Owner(s)

Date of Original Installation

Installer's Business Name

Installer's Business Address

Installer's City, State, Zip Code

Lot #s and Date Code

Installer's Name and Signature

To effect the original registration of the warranty, this application is to be completed and signed by both the installer and the original property owner of the property within thirty (30) days after the installation has been completed, and mailed (by certified mail), to Klauer Manufacturing Company, 1185 Roosevelt Ext., PO Box 59, Dubuque, IA 52004, or through the Online Warranty Registration link at [www.klauer.com](http://www.klauer.com).